G-Suite Staff/Student Login Solutions

Below are the steps and solutions to the three most common creation and login problems to deltalearns.ca GAFE accounts.
Many questions can be answered on our FAQ page: https://deltalearns.ca/google/faqs/

Solution 1. Creating a student GAFE account:

1. Parents Consent in Parent Connect
2. Next Day
3. Students login to Student Connect:
   https://cimsweb.deltasd.bc.ca/schoolconnect/stuconsignon.aspx
4. Agree to AUA (**if** the Acceptable Use Agreement pop up does not appear immediately, the student has agreed to the AUA in the past. They can then move on to step 8)
5. Sign Out
6. **Wait 1 hour**
7. Student signs back in to Student Connect
8. Student changes Password (Min 5 Characters, Max 10 characters)
9. Student logs out of Student Connect
10. **Wait 5 to 10 Minutes**
11. Student signs in to Google at https://google.ca (first name, first initial of last name, last three digits of student number @deltalearns.ca i.e. Santa Claus 12345 would be santac345@deltalearns.ca)

    For more detailed instructions go to: https://deltalearns.ca/google/accounts/getting-students-started/

Solution 2. Creating a Staff a deltalearns.ca GAFE account

1. Login to employee connect
2. Look for the Resources Menu
3. Select Links and forms under the Resources menu
4. Select Yes to: Create a Google App Account > Click on **SAVE**
5. Log out and **wait 1 hour**
6. After 1 hour log back in to employee connect
7. Change your password (upper right, under Manage Passwords; Min 5 Characters, Max 10 characters)
8. Log out
9. **Wait 5 to 10 Minutes**
10. Sign in to Google at https://google.ca with your account (first initial of first name, last name @deltalearns.ca; i.e., sclaus@deltalearns.ca) and employee connect password.

Please familiarize yourself with the acceptable and unacceptable use for deltalearns Google. https://deltalearns.ca/google/acceptable-use/

Detailed instructions can be found at https://deltalearns.ca/google/staff-accounts/

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Solution 3. Students/Staff who have had a Deltalearns G-Suite account, and the password is not being accepted, or the password is not working:

Passwords not accepted or forgotten

If a staff or student forgets a password, or their password is not working the only solution is to change it in CIMS. Often student passwords do not sync because the password change is completed at the same time as the acceptance of the AUA, or prior to a parent providing consent. The steps outlined in solution one above, must be followed for the password to sync correctly. See the steps below to change passwords.

Steps to Change a Password

1. Login to
   a. Student Connect:
      https://cimsweb.deltasd.bc.ca/schoolconnect/stuconsignon.aspx
   b. Employee Connect:
      https://cimsweb.deltasd.bc.ca/Employeeconnect/employeesignonn.aspx
2. On the top right select Manage password (this may be under the Tools Menu)
3. Change Password (Min 5 Characters, Max 10 characters)
4. Log out of Student/Employee Connect
5. Wait 5 to 10 Minutes
6. Sign in to Google at https://google.ca